

## Quality Policy

International Synergies Ltd will ensure that the requirements of ISO 9001:2008 are implemented and maintained through its Management System processes by:

- Providing a framework for setting, monitoring and reviewing quality objectives and targets.
- Ensuring commitment to continual improvement of the effectiveness of the Management System.
- Ensuring that the requirements of the customer are communicated throughout the organisation.
- Ensuring processes are in place to monitor customer satisfaction and seeking feedback on our performance.
- Ensuring that Senior Management are committed to the development and implementation of the company's Management System and that it is communicated to all levels of the organisation.
- Ensure the continuous development of our staff by regular reviews of performance and providing appropriate training.
- Ensuring compliance with statutory and legal requirements.
- Ensuring that this policy is regularly reviewed.



Peter Laybourn  
**Chief Executive Officer**  
**International Synergies Limited**

30th November 2009